

Rural Water District No. 2

Sedgwick County

P.O. Box 318
Valley Center, KS 67147
June 1, 2026

Office (316) 755-9888
Fax (316) 755-9777

Rural Water District #2 Customers,

This letter is being sent to inform you of upgrades to our system that will be implemented this summer. Many of our meters have reached or exceeded their end of life and have been requiring higher levels of maintenance, manual reading, and even replacement. For this reason, all meters will be replaced with new technology that will enable us to identify leaks within a day of consistent flow. This is very exciting news.

The new meters to be installed will send meter readings directly to the office, which is quite different from the present meters that require a drive-by reading that happens once per month.

There will be a period of approximately 1–3 months during the summer when work on replacements will be in progress, and we will need to integrate two meter-reading systems simultaneously. Please be patient with us during this process, as we will strive to make the changeover as seamless as possible. During this time, each water user will experience a brief outage (under 30 minutes) as their meter is being replaced. Updates will be texted via IRIS to inform customers where meters will be replaced weekly.

The goal of Rural Water District #2 is to provide safe, high-quality potable water to nearly 600 residential and commercial customers through more than 85 miles of pipeline in Sedgwick County, Kansas. We are governed by a board of customers who continue to focus on reliable infrastructure, responsible stewardship, and excellent customer service. We strive to keep customers informed of developments and changes in our system.

Please feel free to contact our office at the number above for any additional clarification you may need regarding this letter. We also have a website (sedgwickrwd2.com) where information about the district, policies, opportunities for involvement, and quarterly meeting schedules can be found. The website is updated several times throughout the year to communicate important information to our customers.

We value your membership in Rural Water District #2 and will continue to be available to answer any questions or concerns you may have throughout this process.

Sincerely,

Becca Schwab, Manager
RWD2 Board of Directors