

Sedgwick Rural Water District #2
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September 26, 2026

Dear Sedgwick Rural Water District #2 Customers,

As of the beginning of September, all new meters have been set and are actively sending readings to the office! Alerts have been set up to notify the office if there is ever a meter with consistent flow for a 24-hour period, so at home leaks should never go long without being identified.

The new meters have a lid that requires a special tool to open them. D & D plumbing has these, and Becca has 2 for the office. We have been instructed not to put insulation inside or on top of meter wells. Keeping the lid tightly attached should help in keeping meter components from freezing.

Becca at the office is the point of contact for any questions or water use updates. She can access total consumption and see historical water use for all accounts. Currently, individual apps for customers are not available. This service is much more expensive, and historically in other water districts has only been utilized by about 10% of customers.

Future bills will still be calculated on a mid-month to mid-month basis and billed at the end of the month as has always been the case. Payments will still be due by the 15th of the month following water use.

It would be helpful for the RWD2 water office to obtain active emails for customers to send out requested water use reports and to decrease postage costs associated with future mailings required by KDHE.

Thank you for being a Sedgwick County Rural Water District #2 Member! We will continue to work to serve you to the best of our ability. Please know there is still an open position on the Board of Directors if someone is interested. There are also

3 associate member positions currently available. Please call Becca if this is a service opportunity where you may want to invest your time.

Sincerely,

Russ Leeds, Chairman

John Rogers, Vice Chairman

Tim Lipke, Secretary

Virginia Riemann, Treasurer

Jack Wilson, Director

Meredith Mertins, Director

Becca Schwab, RWD2 Manager